

TITLE SHEET

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO END-USER LOCAL EXCHANGE
COMMUNICATIONS SERVICES WITHIN
THE STATE OF FLORIDA

1. This price list replaces, in its entirety, that price list formerly issued as WorldCom Technologies, Inc.'s F.P.S.C. Price List No. 1. In addition, the information found herein is identical to the information housed in the former price list.
2. This price list replaces, in its entirety, that price list formerly issued as MCImetro Access Transmission Services, LLC, FPSC Price List No. 4.

Services contained herein are grandfathered and are only available to existing customers.

ISSUED: January 20, 2006

EFFECTIVE: January 23, 2006

Sandy Chandler
Six Concourse Parkway
Suite 600
Atlanta, Georgia 30328

CHECK SHEET

The Sheets 1 to 182 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

<u>Sheet</u>	<u>Revision</u>		
1	2		
2	30	*	
2.1	Original		
3	10	*	
3.1	Original		
4	3		
5	9	*	
5.1	3	*	
6	2		
7	10	*	
7.1	5	*	T
7.2	13	*	T
7.3	1	*	T
7.4	1	*	T
8	1		
9	1		
10	1		
11	2		
11.1	1	*	T
12	1		
13	1		
14	4		
14.1	1	*	T
15	Original		
16	Original		
17	1		
18	Original		
19	1		
20	2		
20.1	Original		

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

CHECK SHEET

<u>Sheet</u>	<u>Revision</u>
21	1
21.1	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original
29	Original
30	Original
31	Original
32	1

ALL INFORMATION LOCATED ON THIS SHEET WAS PREVIOUSLY LOCATED ON SHEET 2.

N

*Issued

ISSUED: October 21, 2002

EFFECTIVE: October 22, 2002

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

CHECK SHEET

<u>Sheet</u>	<u>Revision</u>		
34	Original		
35	Original		
36	Original		
37	Original		
38	Original		
39	Original		
40	Original		
41	Original		
42	Original		
43	Original		
44	Original		
45	Original		
45.1	1		
45.2	1	*	T
45.3	1	*	T
46	Original		
47	Original		
48	Original		
49	Original		
50	Original		
51	Original		
52	Original		
53	Original		
54	Original		
55	Original		
56	Original		
57	Original		
58	Original		
58.1	1	*	
58.2	1	*	T

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

CHECK SHEET

<u>Sheet</u>	<u>Revision</u>
59	Original
60	Original
61	Original
62	Original
63	Original
64	1
65	2 *
66	2 *
67	1 *

M
M

ALL MATERIAL LOCATED ON THIS SHEET WAS PREVIOUSLY LOCATED ON SHEET 3.

N

*Issued

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>
68	2 *
69	1
70	1 *
71	1
72	2 *
73	1 *
74	Original
75	1
76	Original
77	Original
78	Original
79	Original
80	Original
81	Original
82	1
83	1 *
84	1 *
85	Original
86	Original
87	Original
88	1 *
89	Original
90	2
91	1
92	1
93	1
93	1
94	1
95	1
96	1
97	1
98	1
99	1
100	1
101	1

*Issued

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>
102	1
103	1
104	1
105	1
106	1
107	1
108	1
109	1
110	1
111	1
111.1	Original
111.2	2 *
112	2
113	Original
114	2
115	2
116	2
117	1
118	1
119	1
120	2
121	2
122	1
123	2
124	1
125	Original

T

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>		
126	1		
127	1		
128	Original		
129	2		
130	1		
131	1		
132	1		
133	1		
134	3		
135	2		
135.1	2	*	T
135.2	1	*	T
135.3	1	*	T
135.4	1	*	T
135.5	1	*	T

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>	
136	2	*
137	1	*
138	2	*
139	1	
140	1	
141	1	
142	1	
143	1	
144	1	
145	1	
146	1	
147	1	
148	1	
149	1	
150	1	
151	1	
152	1	
153	1	
154	1	
155	1	
156	1	
157	1	
158	1	
159	1	
160	1	
161	1	
162	1	
163	1	
164	1	
165	1	
166	1	
167	1	
168	1	
169	1	
170	1	

*Issued

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>		
171	1		
172	1		
173	1		
174	1		
175	1		
176	1		
177	1		
178	1		
179	1		
180	2		
181	1		
182	Original		
183	2	*	T
184	2	*	T
185	1	*	T
186	2	*	T
187	2	*	T
188	3	*	T
189	3	*	T
190	1	*	T
191	3	*	T
192	1	*	T
193	1	*	T
194	3	*	T
195	2	*	T

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>	
196	3	*
197	1	*
198	1	*
199	1	*
200	1	*
201	1	*
202	1	*
203	1	*
204	2	*
205	1	*
206	1	*
207	1	*
208	1	*
209	1	*
210	1	*
211	2	*
211.1	1	*
212	1	*
213	2	*
214	1	*
215	2	*
216	1	*
217	2	*
218	1	*
219	2	*
220	1	*
221	2	*
222	2	*
223	2	*
224	1	*

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>	
225	1	*
226	1	*
227	1	*
227.1	2	*
227.2	2	*
227.3	1	*
227.4	2	*
227.5	1	*
227.6	2	*
227.7	1	*
227.8	1	*
227.9	2	*
227.10	2	*
228	1	*
229	1	*
230	2	*
231	2	*
232	4	*
233	2	*
234	1	*
235	1	*
236	2	*
237	1	*
238	1	*
239	1	*
240	1	*
241	1	*
242	1	*
243	1	*
244	1	*
245	1	*
246	1	*
247	1	*
248	1	*
249	1	*
250	1	*

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>	
251	1	*
252	1	*
253	1	*
254	1	*
255	1	*
256	1	*
257	1	*
258	1	*
259	1	*
260	1	*
261	1	*
262	1	*
263	1	*
264	1	*
265	1	*
266	1	*
267	1	*
268	1	*
269	1	*
270	1	*
271	1	*
272	1	*
273	1	*
274	1	*
275	1	*
276	1	*
277	1	*
278	1	*
279	1	*
280	1	*

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

CHECK SHEET (Cont.)

<u>Sheet</u>	<u>Revision</u>	
281	1	*
282	1	*
283	1	*
284	1	*
285	1	*
286	1	*

*Issued

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

	<u>SHEET</u>	<u>PREVIOUS SHEET 1/</u>
TITLE PAGE	1	1
CHECK SHEET	2	2
TABLE OF CONTENTS	8	4
EXPLANATION OF SYMBOLS	15	8
SECTION 1 - DEFINITIONS	16	9
SECTION 2 - REGULATIONS	22	17
2.1 Undertaking of the Company	22	17
2.2 Prohibited Uses	32	33
2.3 Obligations of the Customer	33	34
2.4 Customer Equipment and Channels	36	37
2.5 Customer Deposits and Advance Payments	38	40
2.6 Payment Arrangements	39	42
2.7 Allowances for Interruptions in Service	46	51
2.8 Cancellation of Service/Termination Liability	50	56
2.9 Customer Liability for Unauthorized Use of the Network	51	57
2.10 Use of Customer's Service by Others	54	61
2.11 Transfers and Assignments	55	62
2.12 Notices and Communications	56	63
2.13 Operator Service Requirements	57	64
2.14 Use of Service	58.1	

N

1/ The information listed in this section identifies the previous location of each item as found in WorldCom Technologies, Inc. F.P.S.C. Price List No. 1.

ISSUED: January 28, 2009

EFFECTIVE: February 1, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

	<u>SHEET</u>	<u>PREVIOUS SHEET 1/</u>	
SECTION 3 - DESCRIPTION OF SERVICES	59	66	
3.1 Charges Based on Duration of Use	59	66	
3.2 Rates Based Upon Distance	60	67	
3.3 Exchange Access Service	61	69	
3.3.1 General Description	61	69	
3.3.2 Exchange Access Areas	62	71	
3.3.3 Calling Areas	63	72	
3.3.4 Single Line Service	64	73	
3.3.5 RESERVED FOR FUTURE USE			D
3.3.6 RESERVED FOR FUTURE USE			D
3.3.7 RESERVED FOR FUTURE USE			D
3.3.8 RESERVED FOR FUTURE USE			D
3.3.9 RESERVED FOR FUTURE USE			D
3.3.10 RESERVED FOR FUTURE USE			D
3.3.11 RESERVED FOR FUTURE USE			D
3.4 Exchange Access Optional Features	68	80	
3.4.1 Directory Listings	68	80	
3.4.2 RESERVED FOR FUTURE USE			D
3.4.3 Main Number Retention	69	82	
3.4.4 Accounting Codes	69	82	
3.4.5 Authorization Codes	69	83	
3.4.6 Vanity Number Service	70	83	
3.4.7 RESERVED FOR FUTURE USE			D
3.4.8 Speed Dialing	71	84	

1/ The information listed in this section identifies the previous location of each item as found in WorldCom Technologies, Inc. F.P.S.C. Price List No. 1.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

		<u>SHEET</u>	<u>PREVIOUS SHEET 1/</u>	
SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)				
3.5	Resold Local Exchange Service	72	85	
	3.5.1 General Description	72	85	
	3.5.2 Single Line Service	72	85	
	3.5.3 RESERVED FOR FUTURE USE			D
	3.5.4 RESERVED FOR FUTURE USE			D
	3.5.5 Optional Features	73	85.1	
	3.5.6 Miscellaneous Services	74	85.2	
	3.5.7 Local Calling Service	75	85.4	
	3.5.8 Rate Group Classifications/Service Areas	76	85.5	
3.6	Local Calling Service	81	86	
	3.6.1 IntraLATA Area Calling	81	86	
3.7	Miscellaneous Services	82	87	
	3.7.1 Operator Services	82	87	
	3.7.2 Busy Line Verify and Line Interrupt Service	82	87	
	3.7.3 Directory Assistance	83	88	
	3.7.4 RESERVED FOR FUTURE USE			D
	3.7.5 Service Implementation	84	90	
	3.7.6 Restoration of Service	84	90	
	3.7.7 Telecommunications Relay Service ("TRS")	84	91	

1/ The information listed in this section identifies the previous location of each item as found in WorldCom Technologies, Inc. F.P.S.C. Price List No. 1.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

	<u>SHEET</u>	<u>PREVIOUS SHEET 1/</u>	
SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)			
3.8	Special Construction	86	92
3.8.1	Basis for Charges	86	92
3.8.2	Basis for Cost Computation	86	92
3.8.3	Termination Liability	87	93
3.9	RESERVED FOR FUTURE USE		D
3.10	Temporary Promotional Programs	89	94

1/ The information listed in this section identifies the previous location of each item as found in WorldCom Technologies, Inc. F.P.S.C. Price List No. 1.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

	<u>SHEET</u>	<u>PREVIOUS SHEET 1/</u>	
SECTION 4 - RATES AND CHARGES (CONT'D)			
4.3	Resold Local Exchange Service	123	105
4.3.1	Non-Recurring Charges	123	105
4.3.2	Single Line Service	123	105
4.3.3	RESERVED FOR FUTURE USE		D
4.3.4	RESERVED FOR FUTURE USE		D
4.3.5	Optional Features	124	105.2
4.3.6	Miscellaneous Service	126	105.4
4.3.7	Local Calling Service	127	105.5
4.4	Local Calling Service	128	106
4.4.1	Local Calling Plan	128	106
4.4.2	IntraLATA Area Calling	128	106
4.5	Miscellaneous Services	129	107
4.5.1	Operator Services	129	107
4.5.2	Busy Line Verify and Line Interrupt Service	129	107
4.5.3	Directory Assistance	129	108
4.5.4	RESERVED FOR FUTURE USE		D
4.5.5	RESERVED FOR FUTURE USE		D
4.5.6	RESERVED FOR FUTURE USE		D
4.5.7	Dial USA Service	133	112
4.5.8	RESERVED FOR FUTURE USE		D

1/ The information listed in this section identifies the previous location of each item as found in WorldCom Technologies, Inc. F.P.S.C. Price List No. 1.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

	<u>SHEET</u>	<u>PREVIOUS SHEET 1/</u>
SECTION 4 - RATES AND CHARGES (CONT'D)		
4.6 RESERVED FOR FUTURE USE		
4.7 RESERVED FOR FUTURE USE		
4.8 RESERVED FOR FUTURE USE		D
		D
4.9 Local Service	182	
		D
		D

1/ The information listed in this section identifies the previous location of each item as found in WorldCom Technologies, Inc. F.P.S.C. Price List No. 1.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

TABLE OF CONTENTS

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (D) - Delete or Discontinue
- (I) - Change Resulting In An Increase To A Customer's Bill
- (M) - Moved From Another Tariff Location
- (N) - New
- (R) - Change Resulting In A Reduction To A Customer's Bill
- (T) - Change In Text or Regulation But No Change In Rate or Charge

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 1 – DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Account Codes - Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment - Part or all of a payment required before the start of service.

Automatic Number Identification (ANI) - Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit – The smallest unit of information in the binary system of notation.

Billed to Non-Proprietary Calling Card - Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

Call Back/Camp On - Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forwarding:

Call Forwarding Station - Allows calls directed to a station line to be routed to a user defined line inside or outside the customer's telephone system.

Call Forwarding System - Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the customer's telephone system.

Call Forwarding Remote - This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

Call Forwarding Busy - Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 1 – DEFINITIONS

Call Forwarding - (Cont.)

Call Forwarding Don't Answer - Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Variable Limited - When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited - The same as a Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

Call Hold - Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park - Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Call Pickup - Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group.

Call Transfer - Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Call Waiting - Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Caller ID with Name and Number - Allows the user to view the name and phone number of the calling party before the phone is answered.

Communications Services - The Company's intrastate local exchange switched telephone services offered for both intraLATA and interLATA use.

Company – MCI WorldCom Communications, Inc., the issuer of this tariff.

ISSUED: February 8, 2002

EFFECTIVE: February 11, 2002

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 1 – DEFINITIONS

Company Calling Card - A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

Credit Card - A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

Customer or Subscriber - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Access Lines ("DAL") - A group of leased lines which interconnect a switching system to a dedicated subscriber.

Dedicated Inbound Calls - Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls - Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID") - A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb - Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 1 – DEFINITIONS

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

Due Date Change: A customer-initiated request to delay the service commencement date after an order for service has been placed.

N
N

Duplex Service - Service which provides for simultaneous transmission in both directions.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval.

N
N

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hotline - Special connection between 2 stations when one goes off hook the other automatically rings.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User - A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by MFS Intelenet and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps - Kilobits per second, denotes thousands of bits per second.

Last Number Redial - Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

Mbps - Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Network - Refers to the Company's facilities, equipment, and services provided under this Tariff.

ISSUED: February 4, 2003

EFFECTIVE: February 5, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 1 – DEFINITIONS

Operator Dialed Charge - The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their "path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will apply based on a "per path/per number" scenario". In addition, toll charges may be assessed if the alternate number designated by the customer is not toll free and is outside of their service address rate center.

Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Public Safety Agency - The State or any city, county, municipal corporation, public district, public authority, or functional division located in whole or part within the State which provides or has the authority to provide fire fighting, law enforcement, ambulances, medical, or emergency services. Referred to as the customer for Universal Emergency Telephone Number Service.

Public Safety Answering Point (PSAP) - A location operated and maintained by a Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

ISSUED: November 25, 2002

EFFECTIVE: December 1, 2002

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

N
N

D

SECTION 1 – DEFINITIONS

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines – the customer can have up to 5 RCF services.)

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls - Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

ISSUED: June 28, 2002

EFFECTIVE: July 1, 2002

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 1 – DEFINITIONS

Shared Outbound Calls - Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customer's LATA may be placed by dialing "10 + XXX or 101XXXX + the 10-digit number".

Speed Calling - Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

Station - Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

System - Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Three-Way Calling - Allows a station line user to add a third party to an existing conversation.

Toll Restriction - Used to prevent a station from dialing certain codes.

N

TouchTone - This service allows for the origination of calls by means of telephone instruments equipped for tone-type address signaling and special central office facilities.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 21.1

N

ISSUED: February 8, 2002

EFFECTIVE: February 11, 2002

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 1 – DEFINITIONS

Shared Outbound Calls - Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customer's LATA may be placed by dialing "10 + XXX or 101XXXX + the 10-digit number".

Speed Calling - Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

Station - Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

System - Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Three-Way Calling - Allows a station line user to add a third party to an existing conversation.

TouchTone - This service allows for the origination of calls by means of telephone instruments equipped for tone-type address signaling and special central office facilities.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Universal Emergency Telephone Number (911) Service - Wherever feasible, the Company will provide a universal Central Office number "911" for the use of Public Safety Agencies having the responsibility to protect the safety and property of the general public. It is intended that use of 911 Service will provide the public with a means of simple and direct telephone access to a Public Safety Answering Point.

User or End User - Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Watch Alert - a service that is offered to alarm and/or monitoring companies for business line customers or to other entrees that perform alarm and/or security monitoring. It provides for continuous transmission of signals that can identify a change in the status of alarm monitoring sensors located on clients premises.

Watch Alert Port Access - This is a fee charged per port activated for Watch Alert, 2 ports are required.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 1 – DEFINITIONS

Universal Emergency Telephone Number (911) Service - Wherever feasible, the Company will provide a universal Central Office number "911" for the use of Public Safety Agencies having the responsibility to protect the safety and property of the general public. It is intended that use of 911 Service will provide the public with a means of simple and direct telephone access to a Public Safety Answering Point.

User or End User - Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Vanity Number - Subject to availability, allows the Customer to request a telephone number with the least four digits selected by the Customer.

Watch Alert - a service that is offered to alarm and/or monitoring companies for business line customers or to other entrees that perform alarm and/or security monitoring. It provides for continuous transmission of signals that can identify a change in the status of alarm monitoring sensors located on clients premises.

Watch Alert Port Access - This is a fee charged per port activated for Watch Alert, 2 ports are required.

N
N

MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 21.

N

ISSUED: February 8, 2002

EFFECTIVE: February 11, 2002

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Florida.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions (Continued)

- C. Except as otherwise stated in this Tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E. Service may be terminated upon written notice to the Customer if:
 - 1. the Customer is using the service in violation of this tariff; or
 - 2. the Customer is using the service in violation of the law.
- F. This tariff shall be interpreted and governed by the laws of the State of Florida without regard for its choice of laws provision.
- G. Any other Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H. To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the Other Telephone Company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.2 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions (Continued)

- I. It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

- J. The Company reserves the right to change the Customer's local services from the resold local services platform to the facilities-based local services platform without notice to or consent of the Customer. In the event that the Company elects to provide local service to the Customer through the Company's facilities-based platform, the Customer agrees to be bound by the terms and conditions of those services contained in the tariff. In the event that a switch in service platforms results in a rate change to the Customer, the Company will comply with the appropriate customer notice regulations, if any.

2.1.4 Limitations on Liability

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.

- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.4 Limitations on Liability (Continued)

- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D. The Company shall not be liable for any claims for loss or damages involving:
1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
 2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotion; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 3. Any unlawful or unauthorized use of the Company's facilities and services;
 4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
 5. Breach in the privacy or security of communications transmitted over the Company's facilities;

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.4 Limitations on Liability (Continued)

D. (Continued)

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in Section 2.1.4, preceding.
7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.
8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
9. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
10. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff.
11. Any act or omission in connection with the provision of 911, E911, or similar services;
12. Any non-completion of calls due to network busy conditions;
13. Any calls not actually attempted to be completed during any period that service is unavailable.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.4 Limitations on Liability (Continued)

- E. The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.
- F. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- G. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.
- H. Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.4 Limitations on Liability (Continued)

- I. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- A. Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
 1. the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.6 Provision of Equipment and Facilities (Continued)

B. (Continued)

2. the reception of signals by Customer-provided equipment; or
3. network control signaling where such signaling is performed by Customer-provided network control singling equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.8 Special Construction (Continued)

- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.10 Universal Emergency Telephone Number Service

- A. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.10 Universal Emergency Telephone Number Service (Continued)

- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.
- E. The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.2 Prohibited Uses

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Florida Public Service Commission regulations, policies, orders, and decisions.
- C. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D. A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.
- E. Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:
 - (1) request that Customer provide written certification that is using the service in compliance with this requirement; and or
 - (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

ISSUED: March 3, 2000

EFFECTIVE: March 6, 2000

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.3 Obligations of the Customer (Continued)

2.3.1 General (Continued)

- F. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.3 Obligations of the Customer (Continued)

2.3.1 General (Continued)

- C. The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

B. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.4 Customer Equipment and Channels (Continued)

2.4.3 Interconnection of Facilities (Continued)

- C. Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for intrastate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.2 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - 1. three month's charges for a service or facility which has a minimum payment period of one month; or
 - 2. the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- D. Deposits held will accrue interest at a rate that is in conformance with the requirements of the Florida Public Service Commission without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to customer.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS2.6 Payment Arrangements2.6.1 Payments for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A. Taxes

The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A. Non-recurring charges are due and payable within 30 days after the date of the invoice.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

2.6 Payment Arrangements (Continued)

2.6.2 Billing and Collection of Charges (Continued)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is received by the Company after the date due or 20 days after the mailing date, whichever is later, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of:
1. a rate of 1.5 percent per month; or
 2. the highest interest rate that may be applied under state law for commercial transactions.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- G. If service is disconnected by the Company in accordance with Section 2.6.4 following and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS2.6 Payment Arrangements (Continued)2.6.3 Billing DisputesA. General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

B. Late Payment Charge

1. The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under Section 2.6.2(E), preceding.
2. In the event that a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
3. In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

C. Adjustments or Refunds to the Customer

1. In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
2. In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

2.6 Payment Arrangements (Continued)

2.6.3 Billing Disputes (Continued)

C. Adjustments or Refunds to the Customer (Continued)

3. In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.
4. All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the Customer's claims for the billing period for which the adjustment or refund was issued.

D. Unresolved Billing Disputes

1. In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has up to 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to request the Company to provide an in-depth review of the disputed amount.
2. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

Florida Public Service Commission
Communications Department
Gunter Building
2540 Shumard Oak Boulevard
Capital Circle Office Center
Tallahassee, Florida 32399-0850

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

2.6 Payment Arrangements (Continued)

2.6.4 Discontinuance of Service for Cause

- A. Upon nonpayment of any amounts owing to the Company for 2 consecutive billing cycles, the Company may, by giving 48 hours prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 48 hours prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs as set forth in Section 2.9 of this tariff. The Customer will also be responsible for payment of any reconnection charges.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.6.4(A) or 2.6.4(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at a rate determined by the Florida Public Service Commission).

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.6 Payment Arrangements (Continued)

2.6.4 Discontinuance of Service for Cause (Continued)

- H. The Customer is responsible for providing adequate access lines to enable the Company to terminate all Toll Free Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate Toll Free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after 90 days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's Toll Free Service, with 30 days written notice.
- I. The Company, by written notice to the Customer, may discontinue service to a Company Calling Card authorization code if that code has not been used for a period of 120 days.
- J. If a customer of Toll Free Service is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend service temporarily, and/or deny requests for additional service or if necessary, discontinue service. In case of disconnection, the customer will be notified in writing in advance of the disconnect.

2.6.5 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company thirty (30) days written notice of desire to terminate service.

2.6.6 Cancellation of Application for Service

- A. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.6 Payment Arrangements (Continued)

2.6.6 Cancellation of Application for Service (Continued)

- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at a rate determined by the Florida Public Service Commission).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in Sections 2.6.6(A) through 2.6.6(C) will be calculated and applied on a case-by-case basis.

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

D

D

ISSUED: October 31, 2005

EFFECTIVE: November 1, 2005

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

RESERVED FOR FUTURE USE

D
D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

SECTION 2 – REGULATIONS

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

SECTION 2 – REGULATIONS

2.7 Allowances for Interruptions in Service

2.7.1 General

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. During any period in which the Customer continues to use the service on an impaired basis;

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.7 Allowances for Interruptions in Service (Continued)

2.7.2 Limitations of Allowances (Continued)

- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

2.7 Allowances for Interruptions in Service (Continued)

2.7.4 Application of Credits for Interruptions in Service (Continued)

D. Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Continuous Interruption Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – DEFINITIONS

2.7 Allowances for Interruptions in Service (Continued)

2.7.4 Application of Credits for Interruptions in Service (Continued)

F. Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one month period.

2.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1), Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C. all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at a rate determined by the Florida Public Service Commission;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.9 Customer Liability for Unauthorized Use of the Network

2.9.1 Unauthorized Use of the Network

- A. Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.
- B. The following activities constitute fraudulent use:
1. Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;
 2. Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tarified charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
 3. Toll Free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
 4. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.
- C. Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.9 Customer Liability for Unauthorized Use of the Network (Continued)

2.9.2 Liability for Unauthorized Use

- A. Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B. The Customer is responsible for payment of all outbound call charges arising from the calls placed to a Customer's Toll Free Service number, whether or not calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.
- C. The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.
- D. The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

2.9.3 Liability for Calling Card Fraud

- A. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- B. The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.9 Customer Liability for Unauthorized Use of the Network (Continued)

2.9.3 Liability for Calling Card Fraud

- C. The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

2.9.4 Liability for Credit Card Fraud

- A. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card, provided: (1) the Credit Card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- B. The liability of the Customer for unauthorized use of the Network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- C. The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Florida Public Service Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – DEFINITIONS

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.12 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.13 Operator Service Requirements

- A. Company provided intrastate operator assisted communications services will observe the following requirements:
1. identify itself at the time the end-user accesses its services;
 2. upon request, quote all rates and charges for its services to the end-user accessing its system;
 3. arrange to have posted in plain view at each telephone location that automatically accesses the Company's operator service network and where its services are made available to the public or transient end-users:
 - (a) the Company's operator service name and address;
 - (b) bill and service dispute calling information including the operator service provider's dispute resolution phone number;
 - (c) clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and
 - (d) notice concerning any and all amounts to be billed by the Company's operator services on behalf of any host location or third party which will appear on the operator service provider's bill for services rendered.
 4. in instances when the Company is unable to complete the call and it requires transfer to another telephone corporation which may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and
 5. in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 2 – REGULATIONS

2.13 Operator Service Requirements (Continued)

B. The Company will comply with the following provisions:

1. Providers of intrastate operator assisted communications services shall not take any action or enter into any arrangement which restricts end-user selection among competing interexchange telephone corporations or end users access to competing providers of intrastate operator assisted communications services, or pay any commissions or other compensation to any entity engaged in such action or arrangement.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 2 – REGULATIONS

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.1 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in duration increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.2 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

A. Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide (LERG), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated Toll Free or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

B. The airline distance between any two Rate Centers is determined as follows:

1. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
2. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
3. Square each difference obtained in step (2) above.
4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

7. FORMULA =
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.3 Exchange Access Service

3.3.1 General Description

Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F. access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- G. Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the "NXX 976" caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.3 Exchange Access Service (Continued)

3.3.1 General Description (Continued)

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premise.

The following Exchange Access Services are offered:

- Single Line Service
- Multi-Line Line Service
- Basic Trunk Service
- DID Trunk Service
- Intelenet Full Service T-1 Service
- Inteletrex Service
- Inward Business Line Service
- Inward Digital Trunk Service

3.3.2 Exchange Access Service Areas

Exchange Access Services are provided (pursuant to Section 3.3.1) in limited geographic areas. Exchange Access Services are provided at following locations and in following areas:

- Geographic Areas
In Which Full
Service Is Available^{1/}
- Miami
- Tampa

^{1/} Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to the BellSouth - Florida tariff or GTE - Florida tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a BellSouth - Florida or GTE - Florida wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 3 – DESCRIPTION OF SERVICES

3.3 Exchange Access Service (Continued)

3.3.3 Calling Areas

Geographically-defined Local Calling Areas ^{1/} are associated with each Exchange Access Service provided pursuant to Section 3.3.1. Exchange Access Services shall have the following local calling areas:

<u>Exchange</u>	<u>Local Calling Area</u>
Miami	Homestead, Miami, North Dade, Perrine, including Big Pine, Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, No. Key Largo, Pompano Beach, Sugarloaf Key.
Tampa	Plant City, Palmetto, St. Petersburg, Sweetwater, Zephyrhills.

Extended Calling Service Area

Dade City, Mulberry, San Antonio, New Port Richey, Tarpon Springs.

^{1/} Rates and rate plans for Local Calling Area calls placed over Company-provided Exchange Access Services are set forth in Section 3.6.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 3 – DESCRIPTION OF SERVICES

3.3 Exchange Access Service (Continued)

3.3.4 Single Line Service 1/

T

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Features

Touch Tone
Caller ID Blocking (Selective)

Features Available Upon Request:

Call Forward Variable
Caller ID Blocking (Complete)

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.3 Exchange Access Service (Continued)

3.3.5 RESERVED FOR FUTURE USE

3.3.6 RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.3 Exchange Access Service (Continued)

3.3.7 RESERVED FOR FUTURE USE

3.3.8 RESERVED FOR FUTURE USE

3.3.9 RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.4. Exchange Access Optional Features

3.4.1 Directory Listings 1/

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings.

3.4.2 RESERVED FOR FUTURE USE

T

D

D

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.4 Exchange Access Optional Features (Continued)

3.4.3 Main Number Retention 1/

T

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

3.4.4 Accounting Codes 1/

T

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

3.4.5 Authorization Codes 1/

T

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.4 Exchange Access Optional Features (Continued)

3.4.6 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

3.4.7 RESERVED FOR FUTURE USE

D
D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.4 Exchange Access Optional Features (Continued)

3.4.8 Speed Dialing 1/

T

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service 1/

3.5.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available in the BellSouth exchanges listed in Section 3.5.8, as amended from time to time. The following Resold Local Exchange Services are available to customers: 2/

Single Line Service
DID Trunk Service
Basic Trunk Service

3.5.2 Single Line Service

Single Line Service provides a Business or Residential Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines.

3.5.3 RESERVED FOR FUTURE USE

3.5.4 RESERVED FOR FUTURE USE

1/ Beginning November 30, 2001, this service will no longer be available to Business customers.

2/ Resold Local Exchange line rates or trunk rates include TouchTone.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D
D

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.5 Optional Features

Optional Features are available for use with Resold Local Exchange Services at the rates listed in Section 4.3.

A. Line Options^{1/}

Hunting	Hotline
Call Forward	Speed Calling - 8 Codes
Busy	Speed Calling - 30 Codes
Don't Answer	Three-Way Calling
Variable	Watch Alert
Call Waiting/Cancel Call Waiting	
Watch Alert Port Access	

B. RESERVED FOR FUTURE USE

D
D

C. Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number^{2/} in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the rates stated in Section 4.3.

^{1/} Discounts are available based on the number of features chosen as stated in Section 4.3.5.B.

^{2/} For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.6 Miscellaneous Services

The following Miscellaneous Services are available to customers of Resold Local Exchange Services.

A. Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis.

1. Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

B. Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Florida by calling the Directory Assistance operator. Residential Customers are allowed three (3) free Directory Assistance calls per month. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.6 Miscellaneous Services (Continued)

B. Directory Assistance (Continued)

1. A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

3.5.7 Local Calling Service ^{1/}

T

A. Unlimited Local Calling Service provides a Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.5.8. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.3 for monthly recurring line charge).

B. IntraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas

A. Rate Groups (BellSouth)

Rate Group 10 Jacksonville/West Palm Beach
Rate Group 11 Orlando
Rate Group 12 Miami/Ft. Lauderdale

B. Local Calling Areas

Calling From: Local Calling Area includes numbers in:

Miami - Homestead, Miami, North Dade, Perrine

Local Calling Area also includes Extended Calling Service numbers in:

Big Pine Key, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key

Local Calling Area includes numbers in:

Coral Springs - Boca Raton, Deerfield Beach, Fort Lauderdale, Pompano Beach

Local Calling Area also includes Extended Calling Service numbers in:

Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:

Deerfield Beach Boca Raton, Coral Springs, Fort Lauderdale, Pompano Beach, Delray Beach

Local Calling Area also includes Extended Calling Service numbers in:

Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Calling From: Local Calling Area includes numbers in:

Ft. Lauderdale - Coral Springs, Pompano Beach, Deerfield Beach, Hollywood

Local Calling Area also includes Extended Calling Service numbers in:

Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:

Hollywood - Fort Lauderdale, North Dade

Local Calling Area also includes Extended Calling Service numbers in:

Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach

Local Calling Area includes numbers in:

Homestead - Miami, Perrine

Local Calling Area also includes Extended Calling Service numbers in:

Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Dade, North Key Largo, Pompano Beach, Sugarloaf Key

Local Calling Area includes numbers in:

Perrine - Homestead, Miami, North Dade

Local Calling Area also includes Extended Calling Service numbers in:

Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Calling From: Local Calling Area includes numbers in:

Pompano Beach- Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale

Local Calling Area also includes Extended Calling Service numbers in:

Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:

Jacksonville - Baldwin, Callahan, Jacksonville, Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, St. Johns, Yulee

Local Calling Area also includes Extended Calling Service numbers in:

Fernandina Beach, Hilliard, MacClenny, Palatka, Sanderson, St. Augustine

Local Calling Area includes numbers in:

Boca Raton - Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach

Local Calling Area also includes Extended Calling Service numbers in:

Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Local Calling Area includes numbers in:

Boynton Beach Delray Beach, West Palm Beach

Local Calling Area also includes Extended Calling Service numbers in:

Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach

Calling From: Local Calling Area includes numbers in:

West Palm Beach - Boynton Beach, Jupiter, West Palm Beach

Local Calling Area also includes Extended Calling Service numbers in:

Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart

Local Calling Area includes numbers in:

East Orange - Apopka, Lake Buena Vista, Celebration, Monteverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

Local Calling Area includes numbers in:

Orlando - Apopka, Celebration, Clermont, East Orange, Lake Buena Vista, Monteverde, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

Local Calling Area also includes Extended Calling Service numbers in:

DeBary, Geneva, Kissimmee, Sanford, St. Cloud, West Kissimmee

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Local Calling Area includes numbers in:

Oviedo - East Orange, Geneva, Orlando, Sanford, Winter Park

Local Calling Area also includes Extended Calling Service numbers in:

Apopka, Celebration, Cocoa, DeBary, Kissimmee, Lake Buena Vista, Monteverde, Orange City, Reedy Creek, St. Cloud, Titusville, West Kissimmee, Windermere, Winter Garden

Calling From: Local Calling Area includes numbers in:

St. Johns - Hastings, Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine

Local Calling Area also includes Extended Calling Service numbers in:

Green Cove Springs, Palatka

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.6 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined Section 3.3.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 4.2.1 apply in addition to the charges in Section 4.4.

3.6.1 IntraLATA Area Calling

An IntraLATA Area Call is a call that originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 3 – DESCRIPTION OF SERVICES3.7 Miscellaneous Services3.7.1 Operator Services 1/ T

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines which the Customer subscribes to the Company's interexchange outbound calling services.

3.7.2 Busy Line Verify and Line Interrupt Service 1/ T

A. Description - Upon request of a calling party the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B. Regulations

1. A charge will apply when:
 - a. The operator verifies that the line is busy with a call in progress.
 - b. The operator verifies that the line is available for incoming calls.
 - c. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers. N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.7 Miscellaneous Services (Continued)

3.7.2 Busy Line Verify and Line Interrupt Service (Continued)

B. Regulations (Continued)

2. No charge will apply:

- a. When the calling party advises that the call is to or from an official public emergency agency.
- b. Under conditions other than those specified in 3.7.2.2(A) preceding.
- c. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- d. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.7.3 Directory Assistance

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Florida by calling the Directory Assistance operator.

3.7.4 RESERVED FOR FUTURE USE

D
D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.7 Miscellaneous Services (Continued)

3.7.5 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

3.7.6 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

3.7.7 Telecommunications Relay Service ("TRS")

TRS is a service which permits hearing or speech impaired customers who have been certified, in writing, by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency, as having a hearing or speech impairment which precludes oral communications and who use a Telecommunications Device for the Deaf (TDD), to complete calls to customers who do not use TDD. Customers originating a call, either by voice or TDD, reach the TRS Center for their respective state via a toll free number. The completed call is rated as a call from the originating telephone number to the terminating telephone number. This service will apply to calls that originate and terminate in Florida.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D
D

SECTION 3 – DESCRIPTION OF SERVICES

3.7 Miscellaneous Services (Continued)

3.7.7 Telecommunications Relay Service ("TRS") (Continued)

Customers who wish to receive the TRS discount must provide written application and certification of a speech or hearing impairment to the Company. The customer shall designate to the Company one and only one telephone number associated with that customer's service and telecommunications device.

Customers placing a call with the assistance of TRS will receive a 50 percent discount off Dial USA rates listed in Section 4.5.7, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the customer will receive a 60 percent discount off applicable Dial USA rates. The applicable discount will apply for usage up to \$999.99 per month and will apply for all intrastate calls that are originated from and billed to the telephone number designated by the hearing or speech impaired customer. TRS calls are not eligible for any discounts associated with other calling plans and may not be placed to 900 or 976 numbers. All TRS calls are confidential.

The Company is not liable for error in translation, receiving or delivering messages by telephone, TDD, or any other instrument over Company facilities, connecting carriers or through any of the TRS Centers in absence of gross negligence or willful misconduct.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES3.8 Special Construction3.8.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

3.8.2 Basis for Cost Computation

The costs referred to in 3.8.1 preceding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
 - 1. equipment and materials provided or used,
 - 2. engineering, labor and supervision,
 - 3. transportation, and
 - 4. rights of way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E. license preparation, processing and related fees;
- F. tariff preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 3 – DESCRIPTION OF SERVICES

3.8 Special Construction (Continued)

3.8.3 Termination Liability

So the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service live of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
 - 1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - a. equipment and materials provided or used,
 - b. engineering, labor and supervision,
 - c. transportation, and
 - d. rights of way;
 - 2. license preparation, processing, and related fees;
 - 3. tariff preparation, processing, and related fees;
 - 4. cost of removal and restoration, where appropriate; and
 - 5. any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 3.8.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 3.8.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 3 – DESCRIPTION OF SERVICES

3.9 RESERVED FOR FUTURE USE

D
D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 3 – DESCRIPTION OF SERVICES

3.10 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 - DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

C

1st Revised Sheet 91
Cancels Original Sheet 91

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.11 RESERVED FOR FUTURE USE

= =

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 – DESCRIPTION OF SERVICES

3.12 Local Service

Local Service is provided pursuant to MCImetro ACCESS TRANSMISSION SERVICES, INC.
F.P.S.C. Price List No. 2.

N
|
N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 3 - DESCRIPTION OF SERVICES

3.13 RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy, 2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.1 Exchange Access Service

4.1.1 Single Line Service 1/

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

D

SECTION 4 – RATES AND CHARGES

4.1 Exchange Access Service (Continued)

4.1.1 Single Line Service (Continued)

C. Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provides a complement of electronic central office features that enable convenient calling capabilities.

1. Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way conference Calling
Call Forward Busy
Call Forward Don't Answer
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 4.50

2. Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus
Distinctive Ringing
Speed Dialing - 30 Codes
Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 9.50

ISSUED: September 27, 1999

EFFECTIVE:

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

NOV 20 1999

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.2 Exchange Access Optional Features

4.2.1 Directory Listings 1/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Each Additional Listing:	\$ 0.00	\$ 1.19

4.2.2 RESERVED FOR FUTURE USE

4.2.3 Main Number Retention 1/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per retained number	\$ 00.00	\$ 00.00

4.2.4 Accounting Codes 1/

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Verified packages	\$ 5.00	\$ 10.00
Unverified packages	\$ 5.00	\$ 5.00

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.2 Exchange Access Optional Features (Continued)

4.2.5 Authorization Codes 1/

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 00.00	\$ 00.00

4.2.6 Vanity Number Service 1/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Vanity Number	\$ 30.00	\$ 2.00

4.2.7 RESERVED FOR FUTURE USE

D
D
D

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

N
N
D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.2 Exchange Access Optional Features (Continued)

4.2.8 Speed Dialing 1/ T

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Option A:</u>		
Eight (8) Code List per line	\$ 5.00	\$ 2.00
<u>Option B:</u>		
Thirty (30) Code List per line	\$ 5.00	\$ 4.00

4.2.9 Miscellaneous Non-Recurring Charges 1/ T

	<u>Non-Recurring</u>
Restoration of Service	\$ 18.00
Telephone Number Change Charge	\$ 18.00
Change of Service Charge	\$ 14.00

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers. N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
 Six Concourse Parkway
 Suite 3200
 Atlanta, Georgia 30328

SECTION 4 -- RATES AND CHARGES

4.3 Resold Local Exchange Service ^{1/}

4.3.1 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

	<u>Non-Recurring</u>
A. <u>Installation Charges</u>	
First Line or Trunk	\$ 56.00
Add'l Line or Trunk	\$ 12.00
B. RESERVED FOR FUTURE USE	
C. <u>Miscellaneous Charges</u>	
Premises Work Charge	
1st 15 minutes	\$ 28.00
Each Add'l 15 minutes	\$ 9.00
Watch Alert	\$ 70.00
Watch Alert Port Access	\$ 500.00
Hot Line	\$ 2.00

D
|
D

4.3.2 Single Line Service

Each Single Line can be provided with any of the optional features as listed in Section 4.3.5. Non-Recurring Charges appear in Section 4.3.1. Monthly Recurring rates per Single Line Service ^{2/} apply as follows:

<u>Monthly Recurring</u>	<u>Per Line</u>
Rate Group 10	\$ 26.60
Rate Group 11	\$ 27.17
Rate Group 12	\$ 27.65

^{1/} Beginning November 30, 2001, this service will no longer be available to Business customers.

^{2/} For Rate Group designation see Section 3.5.8.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.3 Resold Local Exchange Service (Continued)

4.3.3 RESERVED FOR FUTURE USE

4.3.4 RESERVED FOR FUTURE USE

4.3.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D
D

SECTION 4 – RATES AND CHARGES

4.3 Resold Local Exchange Service (Continued)

4.3.5 Optional Features (Continued)

A. Line Options

	<u>Monthly Rate</u>
Hunting (per line)	\$ 9.90
Call Forward Busy	\$ 3.09
Call Forward Don't Answer	\$ 3.09
Call Forward Variable (per line)	\$ 3.42
Call Waiting/Cancel Call Waiting	\$ 5.51
Hotline	\$ 0.48
Watch Alert	\$ 8.55
Watch Alert Port Access	\$ 95.00
Per Port Activated/2 required	\$ 11.40
Speed Calling - 8 Codes (per line)	\$ 2.38
Speed Calling - 30 Codes (per line)	\$ 4.75
Three-Way Calling	\$ 3.56

B. Feature Discounts

<u>Number of Features</u>	<u>Discount Per Group</u>
2	\$ 0.75
3	\$ 2.25
4	\$ 4.50
5	\$ 6.75
6	\$ 9.00
7	\$ 11.25
8	\$ 13.50
9	\$ 15.75
10	\$ 18.00

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.3 Resold Local Exchange Service (Continued)

4.3.5 Optional Features (Continued)

C. RESERVED FOR FUTURE USE

D. Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Monthly Recurring</u>
Each Additional Listing	\$1.20
Non-Published Listing	\$1.45

4.3.6 Miscellaneous Services

A. Operator Services

For Operator Assisted calls to Directory Assistance, the surcharge specified in Section B following will apply in addition to any applicable Operator charges. Rates are as follows.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.3 Resold Local Exchange Service (Continued)

4.3.6 Miscellaneous Services (Continued)

A. Operator Services (Continued)

1. Rates

	<u>Per Call Charges</u>
Person-to-Person	\$ 3.00
Station-to-Station	
Operator Assisted	\$ 1.55
Live Operator Handled	\$ 1.85

B. Directory Assistance

Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.25

4.3.7 Local Calling Service 1/

T

A. Unlimited Local Calling Service provides a Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.5.8. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.3.2 - 4.3.4 for monthly recurring line charge).

B. IntraLATA Calling

Rate Per Minute \$ 0.1181

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.4 Local Calling Service

4.4.1. Local Calling Plan

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.3.3. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.1 -- Exchange Access Service for monthly recurring line charges).

A. Tampa Extended Calling Area Service

Outside the Unlimited Local Calling Area:

Per Minute Rate: \$ 0.0570

4.4.2 IntraLATA Area Calling

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

Rates

Miami:

	<u>Rate Per Minute</u>
Switched:	\$ 0.1200
Dedicated:	\$ 0.0740

Tampa:

Switched:	\$ 0.1063
Dedicated:	\$ 0.0685

ISSUED: September 27, 1999

EFFECTIVE:

NOV 20 1999

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.5 Miscellaneous Services

4.5.1 Operator Services 1/

Local exchange, IntraLATA, and InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Section 4.4, preceding, and the Company's long distance interexchange service rates. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 4.5.2 and Section 4.5.3 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person (Customer Dialed)	\$ 2.50
Station-to-Station (Customer Dialed)	\$ 0.60
Operator Dialed Charge	\$ 1.00
(applies in addition to other operator charges)	
Billed to Non-Proprietary Calling Card (additional surcharge)	\$ 1.75

4.5.2 Busy Line Verify and Line Interrupt Service 1/

	<u>Per Request</u>
Busy Line Verify Service	\$ 1.00
Busy Line Verify and Busy Line Interrupt Service	\$ 1.00

4.5.3 Directory Assistance 1/

A. Customers are allowed three (3) free Directory Assistance calls per month. After the monthly three (3) free call allowance is exhausted, Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested	<u>Local</u>	<u>All Other</u>
Tampa	\$ 0.40	\$ 0.00
Miami	\$ 0.25	\$ 0.00

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.5 Miscellaneous Services (Continued)

4.5.3 Directory Assistance (Continued)

B. A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during the call,
2. the Customer is given an incorrect telephone number, or
3. the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

4.5.4 RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.5 Miscellaneous Services (Continued)

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.5 Miscellaneous Services (Continued)

4.5.5 RESERVED FOR FUTURE USE

4.5.6 RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.5 Miscellaneous Services (Continued)

4.5.7 Dial USA1/

Dial USA is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

A. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

1. Dial USA Per Minute Rate Schedule

Mileage	----Business Day----		-----Evening-----		--Night/Weekend--	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
1- 21	\$0.1680	\$0.0832	\$0.1237	\$0.0623	\$0.0793	\$0.0416
22- 54	\$0.2380	\$0.1478	\$0.1762	\$0.1109	\$0.1167	\$0.0739
55-123	\$0.2520	\$0.2033	\$0.1867	\$0.1525	\$0.1260	\$0.1063
124-291	\$0.2567	\$0.2125	\$0.1883	\$0.1594	\$0.1353	\$0.1109
292-429	\$0.2613	\$0.2199	\$0.1937	\$0.1649	\$0.1400	\$0.1155
430-623	\$0.2637	\$0.2241	\$0.1954	\$0.1681	\$0.1400	\$0.1155
Over 624	\$0.2660	\$0.2310	\$0.2007	\$0.1732	\$0.1447	\$0.1201

2. Billing Increments

Usage is billed in one (1) minute increments.

4.5.8 RESERVED FOR FUTURE USE

D
D

1/ TRS customers will receive a 50% discount off of the Dial USA rates as described in Section 3.7.7.

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

D

RESERVED FOR FUTURE USE

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

4.6 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.6 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.6 RESERVED FOR FUTURE USE

D

D

ISSUED: July 31, 2003

EFFECTIVE: August 1, 2003

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 - RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

MCImetro ACCESS TRANSMISSION SERVICES LLC
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

1st Revised Sheet 167
Cancels Original Sheet 167

SECTION 4 - RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 - RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

MCImetro ACCESS TRANSMISSION SERVICES LLC .LC
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

1st Revised Sheet 169
Cancels Original Sheet 169

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.7 RESERVED FOR FUTURE USE

D/T

D

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

4.8 RESERVED FOR FUTURE USE

D

RESERVED FOR FUTURE USE

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: November 13, 2008

EFFECTIVE: November 14, 2008

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

4.9 Local Service

Local Service is provided pursuant to MCImetro ACCESS TRANSMISSION SERVICES, INC.
F.P.S.C. Price List No. 2.

N
|
N

ISSUED: November 29, 2001

EFFECTIVE: November 30, 2001

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D
D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 - RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D
D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

D

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

SECTION 4 – RATES AND CHARGES

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

RESERVED FOR FUTURE USE

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

D

RESERVED FOR FUTURE USE

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022

RESERVED FOR FUTURE USE

D

D

ISSUED: July 10, 2009

EFFECTIVE: July 13, 2009

Sandy Chandler
5055 North Point Pkwy
2nd FL
Alpharetta, Georgia 30022